[54] **METHOD AND APPARATUS FOR REPORTING CUSTOMER DATA**

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[58] Field of Search 364/145

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[57] **ABSTRACT**

Method and an apparatus are provided for automatically contacting customers and reporting customer order status data. A memory is provided for receiving and storing the customer order status information. The customer order status data includes product order information, scheduled and actual shipping dates and each customer's telephone number. A telephone dialer is provided for dialing customer telephone numbers. Customer order status data is sorted by each customer's telephone number and a sepatate customer report file is generated for facsimile transmission to each identified customer. The customer report facsimile is automatically transmitted to each of the identified customers.

4 Claims, 2 Drawing Sheets